

|   |  |
|---|--|
| <b>SOPP # 104 (Revised)</b>             | <b><u>Prepared By:</u> Department of Finance</b>   |
| <b><u>Effective Date:</u> 10/1/2011</b> | <b><u>Approved By:</u></b>   |
| <b>Title</b>                            | <b>Receiving Currency and Coins</b>  |
| <b>Purpose</b>                          | The purpose of this policy is to ensure accuracy in counting currency and coins, and establish a daily cash limit of Seven Thousand Dollars (\$7,000.00) per customer per day.   |
| <b>Policy</b>                           | <ul style="list-style-type: none"> <li>• Persons handling currency and coins will follow best practices when receiving currency and coins.</li> </ul>  |
| <b>Responsibilities</b>                 | <p><b>Departments and Agencies are responsible for:</b></p> <ul style="list-style-type: none"> <li>✓ Reviewing best practices for accepting and counting currency and coins with cashiers.</li> <li>✓ Informing Cashiers that they are responsible for implementing best business practices for receiving and counting currency and coins.</li> <li>✓ Monitoring Cashiers to ensure excessive cash is removed from their draws as deemed necessary</li> <li>✓ Posting a signage advising the public of the Seven Thousand Dollars (\$7,000.00) daily cash limit per customer.</li> <li>✓ Recommend other forms of payments such as bank drafts, money orders etc.</li> <li>✓ Supervisors and managers are responsible for enforcing the policies and procedures for receiving currency and coins.</li> </ul> |

|                  |   |
|------------------|---|
| <b>Procedure</b> | <p><b>Best practices for receiving currency and coins are:</b></p> <ul style="list-style-type: none"> <li>• Separate the currency from the coins</li> <li>• Count the currency before the coins</li> <li>• Count each currency denomination separately</li> <li>• Separate coins into denominations</li> <li>• Count each coin denomination separately</li> <li>• Count all cash and coins in the presence of the customer</li> <li>• Verify the grand total against the amount listed on the billing or invoice</li> <li>• If any discrepancies exist between your total and the customer's total, count the money again. If a discrepancy still exists, ask the customer to count the money.</li> <li>• Put away all currency and coins from the last transaction before starting a new transaction</li> <li>• Remove excessive cash from cash draws to designated safe place until close of business day when deposits are prepared</li> </ul> |
|------------------|---|

### Revision History

| Revision # | Date       | Description of changes      | Requested By |
|------------|------------|-----------------------------|--------------|
| 0          | 8/08/2011  | Initial Release             | LP           |
| 1          | 8/08/2011  | Review                      | MF           |
| 2          | 10/04/2011 | Reviewed Updated Procedures | VC, AED      |
| 3          | 10/12/2011 | Final Review                | VC, AED      |
| 4          | 1/8/2013   | Revise SOPP                 | GW, LP       |
| 5          | 1/10/2013  | Review SOPP                 | VC           |
|            |            |                             |              |
|            |            |                             |              |