SOPP # 104 (Revised)	Prepared By: Department of Finance		
Effective Date: 01/04/2022	Approved By: Bosede A. Bruce		
Title	Receiving Currency and Coins		
Purpose	The purpose of this policy is to establish a daily cash limit of Seven Thousand Dollars (\$7,000.00) per customer per day and set a policy for cash receipts.		
Policy	 Persons handling currency and coins will follow best practices when receiving currency and coins. 		
Responsibilities	 Departments and Agencies are responsible for: Reviewing best practices for accepting and counting currency and coins with cashiers. Informing Cashiers that they are responsible for implementing best business practices for receiving and counting currency and coins. Monitoring Cashiers to ensure excessive cash is removed from their draws as deemed necessary Posting a signage advising the public of the Seven Thousand Dollars (\$7,000.00) daily cash limit per customer. Recommend other forms of payments such as bank drafts, money orders etc. Supervisors and managers are responsible for enforcin the policies and procedures for receiving currency and coins. 		

Procedure	Best practices for receiving currency and coins are:
	 Separate the currency from the coins
	 Count the currency before the coins
	 Count each currency denomination separately
	 Separate coins into denominations
	 Count each coin denomination separately
	 Count all cash and coins in the presence of the customer
	 Verify the grand total against the amount listed on the billing or invoice
	 If any discrepancies exist between your total and the customer's total, count the money again. If a
	discrepancy still exists, ask the customer to count the money.
	Put away all currency and coins from the last transaction before starting a new transaction
	Remove excessive cash from cash draws to designated safe place until close of business day when deposits are prepared

Revision History

Revision #	Date	Description of changes	Requested By
0	8/08/2011	Initial Release	LP
1	8/08/2011	Review	MF
2	10/04/2011	Reviewed Updated Procedures	VC, AED
3	10/12/2011	Final Review	VC, AED
4	1/8/2013	Revise SOPP	GW, LP
5	1/10/2013	Review SOPP	VC
6	12/27/2021	Review & Update SOPP	WG
7	01/04/2022	Final Review & Update SOPP	BB